PLATINUM BUSINESS SERVICES

Platinum Business Services LLC is a **full-service IT solutions** firm providing tailored support through skilled experts. We specialize in program, project, and financial management; logistics and engineering; acquisition and supply chain support; IT and cybersecurity; data management and analytics; and administrative operations—ensuring efficiency, compliance, and innovative, cloud-enabled results for evolving client needs.

At Platinum Business Services, we are committed to delivering exceptional business and technical information services. Our mission is to seamlessly integrate business processes with technology solutions to drive efficiency, innovation, and meaningful results for our clients.

We Are Platinum | **Capabilities Briefing**
12/2025

SeaPort | GSA MAS 8(a) | STARSIII | OASIS+ | SERVICE-DISABLED VETERAN-OWNED CERTIFIED | HUBZONE CERTIFIED | DEFENSE CONTRACT AUDIT AGENCY | NITAAC REIMAGINING ACQUISITIONS | CIO·SP3 SMALL BUSINESS IT SERVICES/SOLUTIONS | CMMIDEV/3 Exp. 2026/07/8 Appraisal # 62785 | CMMISVC/3 Exp. 2026/07/18 Appraisal # 62785 | ISO 20000-1:2018 | ISO 27001:2022 | ISO 9001:2015 | THE DEPARTMENT OF LABOR HIRE Vets 2022 PLATINUM AWARD

Past Performance

Read More

Past Performance

Past Performance

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Past Performance

U.S. Department of Health and Human Services (HHS) Indian Health Services (IHS)

Data Analytics
Prime Contract

Platinum was awarded a prime contract with IHS to support the Data Mart program, which works with the Office of Clinical and Preventive Services (OCPS) for clinical programs/products, the Office of Public Health Support (OPHS) for Government Performance Results Act (GPRA) performance measures and services supported by this contract and is managed by the Office of Information Technology (OIT). The Data Mart program also uses the National Data Warehouse (NDW) General Data Mart and Behavioral and Community exports to refresh its production data marts and work with the National Patient Information Reporting System (NPIRS). The Data Mart Program supports several "data marts" for various IHS programs. A data mart is an automated system that contains several core functions, such as reporting, security, graphics, and data refresh activities, to satisfy a particular requirement.

Past Performance

General Services Administration (GSA)
Region 6 (R6) Heartland Acquisition Center (HAC)
Assisted Acquisition Services (AAS)

Program Management Support Services
Prime Contract

Platinum was awarded a prime contract to provide program support services such as office support, administrative duties, and program management for the General Services Administration's (GSA) Region 6 Heartland Acquisition Center (HAC) and Assisted Acquisition Services (AAS).

Past Performance

General Services Administration (GSA)
Region 6 (R6)
Engagement (CASE) Division

Program Support Services
Prime Contract

Platinum was awarded a prime contract to provide program support services such as office support, business process research and analysis, and program management for the General Services Administration's (GSA) Region 6 Customer and Stakeholder Engagement (CASE) Division.

Past Performance

U.S. Department of Health and Human Services (HHS)
Office of Inspector General (OIG)
Information Assurance Division (IAD)

Cybersecurity Support Services
Prime Contract

Platinum works with OIG to optimize program effectiveness and productivity by incorporating industry and government best practices in all IAD cyber mission areas in system authorization, risk management, privacy, policy, cloud security, vulnerability analysis, and intrusion detection. We provide Program Management, Contract Management, Documentation, System Security Officer Support, Security/Risk Assessments & Compliance Support, Secure Configuration Compliance Engineering, and Security Baseline Development & Maintenance.

Past Performance

U.S. Department of Health and Human Services (HHS)
Office of the Assistant Secretary for Health (OASH)
The Office of the Chief Information Officer (OICO)

Cybersecurity Program Support
Prime Contract

Platinum provides professional support services to achieve the following programmatic objectives: Cybersecurity Support Program/Project Management, including Resource Management, Quality Management, Quality Assurance, Risk Management, Communication Management, Status Report Submission, and Program Management Office (PMO) Support; Security Architecture and Engineering to establish and ensure security controls for OASH's IT transformational projects to reduce risks before deployment and improve assessment turnarounds; Governance, Risk, and Compliance (GRC), and Information System Security Officer (ISSO).

Past Performance

National Institutes of Health (NIH)
Fogarty International Center (FIC)
General Support System (GSS)

Cybersecurity Authorization and Assessment
Prime Contract

Platinum developed and conducted Contingency Plan (CP) and Incident Response Plan (IRP) tests for all systems. Exercised procedures included an element of system recovery from backup media, which required coordination with other NIH enterprise computing entities. Platinum met with the FIC SA&A personnel regularly to discuss and review pending/active/completed assignments, quality-control issues, and delivery schedules as necessary. We provided Independent Verification & Validation (IV&V) Assessments, Security/Risk Analyst Support, Risk Management, Certification Authority (CA), Program Management Support, Software and Hardware, and Incident Response and Management.

Past Performance

Defense Logistics Agency Energy (DLA Energy)

Data Analytics
Prime Contract

Platinum provides DLA Energy Document and Facility Asset Data Mining, where we use a holistic approach to analytics, incorporating descriptive, predictive, and prescriptive methods. We conduct Virtual Facility Condition Assessments to evaluate and compare deficiencies found in projects and recurring maintenance service orders to determine if inspection deficiencies have been completed, planned, or deferred. We provide FCA Process Mapping and Documentation to align with the FCA needs. We provide Microsoft Power BI Report Development and Dashboard Mapping to develop future standard practices. We provide Program and Contract Management, as well.

Past Performance

Defense Logistics Agency Energy (DLA Energy)

Technical Support Services
Prime Contract

Platinum Business Services, LLC was awarded a prime contract with the Defense Logistics Agency Energy (DLA Energy) Future Integration and Posture Directives (FIPD) Technical Support Services to consult and provide technical support services to advise and assist FIPD in global energy logistics management, energy acquisition, efficiency management, auditing, and process improvement. In service of this contract, Platinum performs the following task areas:

(1) Audit and Sustainment Office (SPPDA), (2) Strategic Initiatives Office (SPPDE), (3) Strategy Brief DLA Energy D & Process Improvement Office (SPPDI), (4) Policy & Procedures Management Office (SPPDP), and (5) Command Action Group (CAG).

Past Performance

United States Patent and Trademark Office (USPTO)

Independent Verification & Validation (IV&V) Data Center Relocation/Modernization
Prime Contract

Platinum delivers consistent, cost-effective IV&V solution output that considers security at each phase to verify & validate Data Center Relocation/Colocation Modernization performance outputs for decommissioning old facilities, commissioning new and alternate locations, and continuous operations. Platinum evaluates and analyzes USPTO data center performance activities using existing government requirements, contract performance requirements, specifications and/or constraints, deliverables, and other information-gathering methods. Platinum performs inspections to determine whether the data center achieves its intended purpose, end objectives, and needs of the stakeholder community.
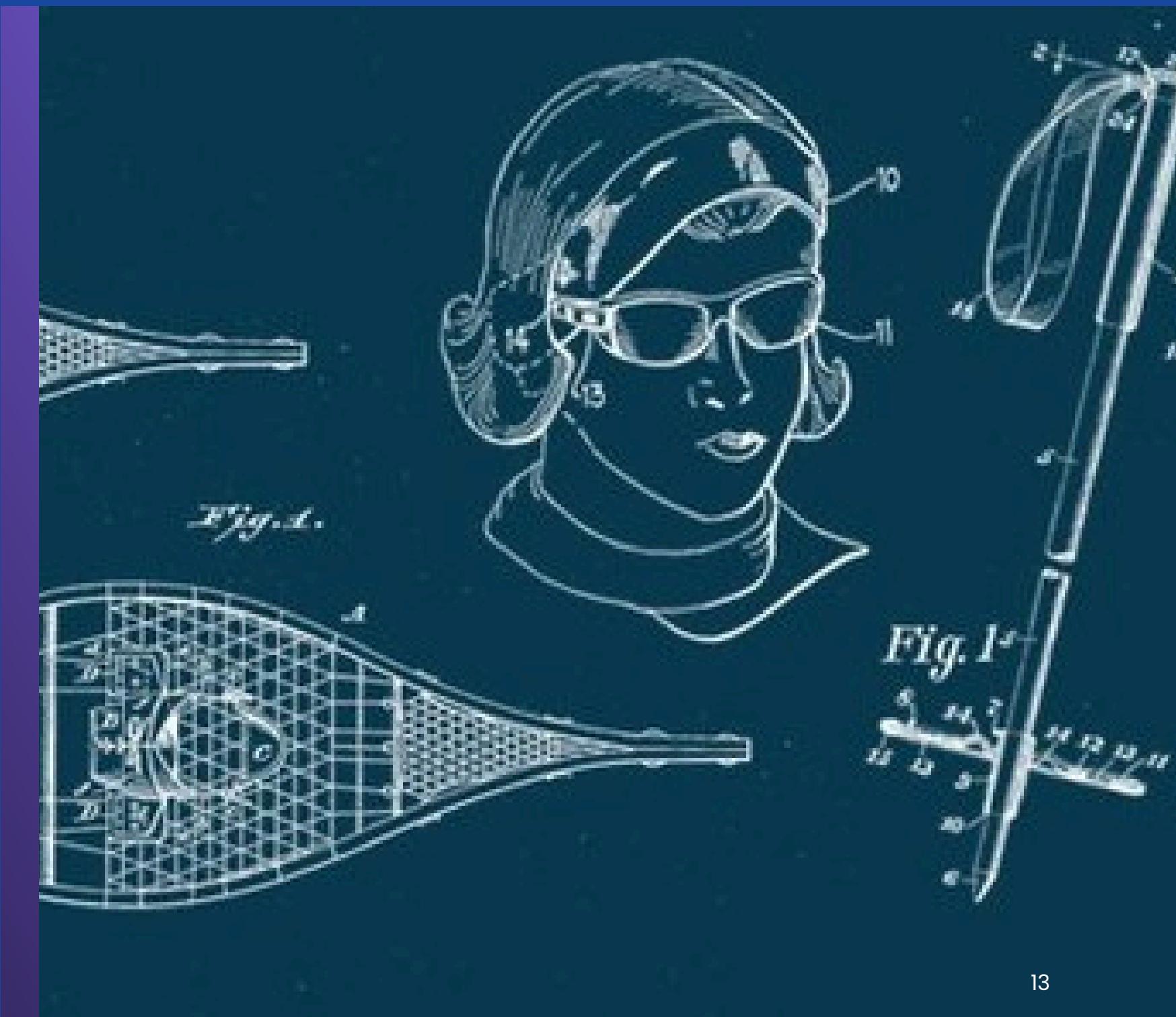
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Past Performance

Department of Transportation (DOT)
Federal Motor Carrier Safety Administration (FMCSA)
Office of Acquisitions Management (OAM)

Strategic Planning and Team Building Support Services
Prime Contract

Platinum assists OAM in acquiring goods and services necessary to carry out the programs which support the FMCSA. To that end, Platinum performs the following duties: Strategic Priorities Development, where we conduct interviews with staff to collect their input, assist with developing mission, vision, and values statements and developing a strategic plan, and document results for use in decision-making and goal/objective setting; Team Building Facilitation, where we conduct behavioral assessments and assists with understanding the behaviors of others to enhance relationships between team members.

Past Performance

Department of Transportation, Federal Motor Carrier Safety Administration (FMSCA)

IT Portfolio and Funds Management Services Support
Prime Contract

Platinum was awarded a prime contract with the Department of Transportation, Federal Motor Carrier Safety Administration (FMSCA) to provide Capital Planning and Investment Control (CPIC) Support, IT Portfolio and Investment Management Support, Governance Support, Budget Execution Support, and Program Management. To improve the IT Portfolio's quality, Platinum aligns IT investments with FMCSA's strategic goals and objectives. We support the FMCSA Chief Technology Office (CTO) by effectively identifying, prioritizing, and closing performance gaps through information management and technology solutions. We apply the most practical and cost-effective technology to meet current and future information needs. We promptly respond and adhere to critical Federal statutes and policies, including the 25-Point Implementation Plan to Reform Federal Information Technology Management, CTO Authorities, Clinger-Cohen Act, Government Performance Results Act, Paperwork Reduction Act, and Office of Management and Budget (OMB) Circulars and Memorandum.

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Past Performance

General Services Administration (GSA)
Federal Acquisitions Service (FAS)
Region 7 (R7) Assisted Acquisition Services (AAS)

Acquisition Management Support Services
Prime Contract

Platinum provides GSA Acquisition Management Support Services to a variety of program support functions, including procurement assistance, administration, management, and transportation support to ensure delivery, micro-purchase level order entry, and technical assistance of contracts and task orders of various types and complexity to support the Assisted Acquisition Services (AAS). Platinum provides staff employees for this contract. Platinum's Team Leader coordinates the staff well to meet GSA's needs promptly. Our staff consistently exceeded the deadlines provided to them for various work projects.

Past Performance

Naval Facilities Engineering and Expeditionary Warfare Center (NAVFAC)

IT Help Desk
Prime Contract

Platinum provides help desk and quality assurance support to NAVFAC. The purpose is to provide NAVFAC HQ with Information Technology (IT) service desk technical support for IT Director, NAVFAC HQ CIO3. This includes Tier I end-user IT support to NAVFAC HQ personnel for classified and unclassified desktop, laptop, tablets, wireless, and mobile device services. Assistance with issuing\gathering end-user IT hardware for NAVFAC HQ personnel. Management of NAVFAC file shares, security groups, and email distribution lists.   VTC setup and troubleshooting connectivity problems.

Past Performance

U.S. Department of the Navy

Office of Naval Research (ONR)

Grants Support Processes
Two Prime Contracts, One Extension

Platinum provides the Office of Naval Research Grant post-award administration support with contracts and grants with universities and nonprofit research organizations. Our grant support services include; grant payment administration, closeout, purchasing system reviews and updates, negotiation of indirect cost rate agreements, quality assurance, grant monitoring performance, grant report submission, property administration, electronic invoice processing, and other efforts under awards to those institutions.

Past Performance

U.S. Department of Health and Human Services (HHS)

Centers for Medicare & Medicaid Services, CMS

Medicare Card National Program Support of SSN Removal
Prime Contract

Platinum was the prime contractor supporting CMS's New Medicare Card policy changes. Using Agile processes, Platinum established a cloud-based Amazon Web Service (AWS) and Atlassian JIRA Confluence service. Our support included implementing changes for the New Medicare Cards. This work benefited 58 million Americans. We provided national advisory support and technical expertise regarding medical, healthcare operations, healthcare data analysis, and national health policy development for CMS, SSA, and OMB.
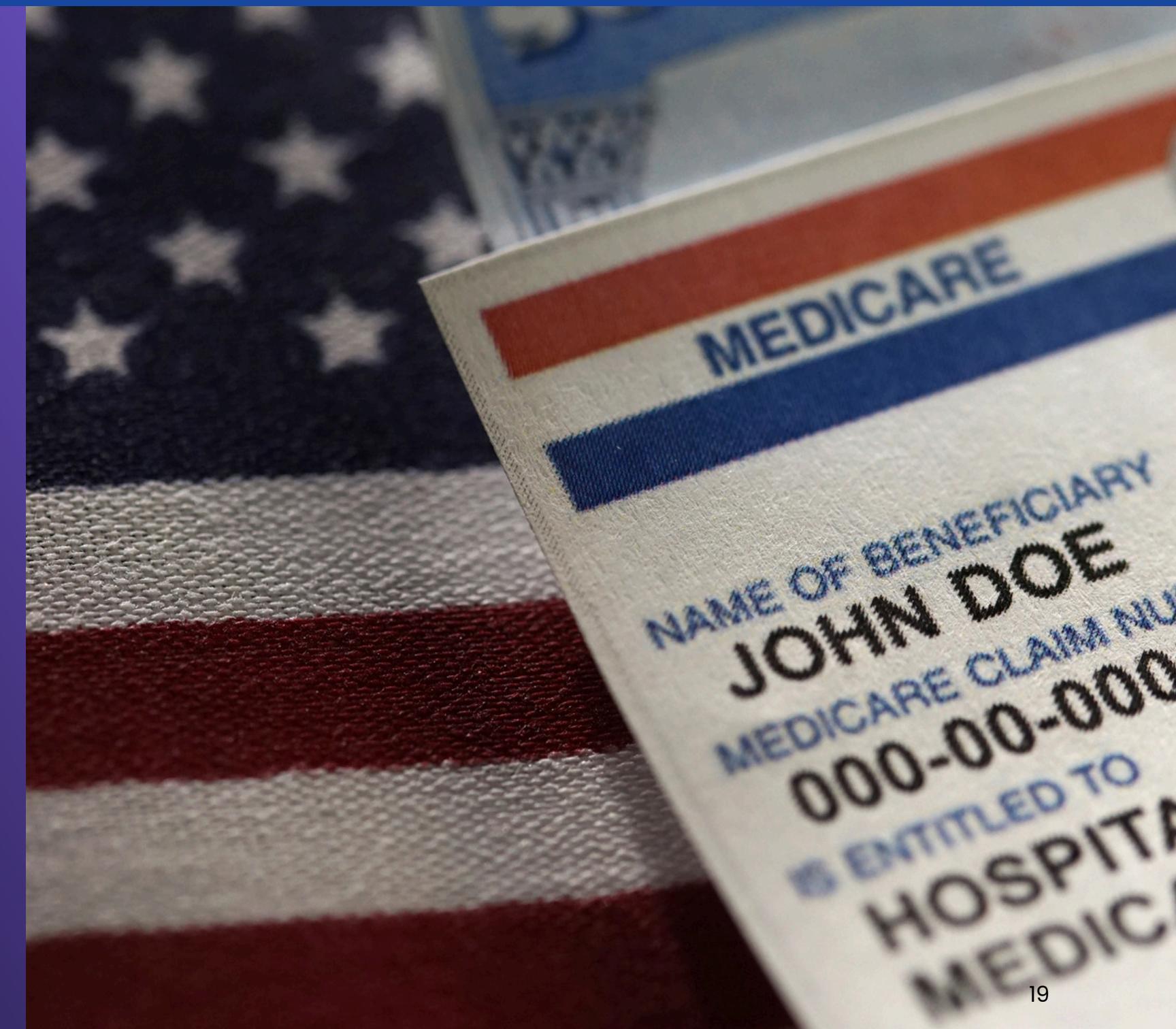
Past Performance

U.S. Department of Health and Human Services (HHS)

Centers for Medicare & Medicaid Services, CMS

Project Management BPA
Prime Contract

As a prime contractor, Platinum supports the CMS Project Management streamlined processes for P/PM that include, but are not limited to, project management and development of plans, products, and deliverables that impact the Agency's mission-critical activities to identify and mitigate risk to the Agency's programs. These efforts include creating and maintaining integrated project schedules, reports, and templates supporting CMS project-based requirements.

Past Performance

U.S. Department of Health and Human Services (HHS) Administration for Children and Families (ACF)

Grants Risk Management BPA, Task Order & Additional Contract
Prime Contract

Platinum was awarded a prime contract for the Administration for Children and Families (ACF) for Grants Risk Management & Emergency Preparedness Budget Support for $4.3 million. Platinum supports the ACF Office of Grants Management (OGM) and the Office of Human Services, Emergency Preparedness and Response (OHSEPR) in the administration of risk management expertise to support the Office of Grants Management in assessing and improving its internal control environment and business processes to promote the efficiency and effectiveness of grants management operations.

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Past Performance

U.S. Department of Air Force (USAF)
57th Intelligence Squadron (57 IS)
Air Combat Command (ACC)
Lackland Air Force Base (AFB)

Mission Support
Prime Contract

Platinum is a prime contractor supporting the USAF's 57th Intelligence Squadron (57 IS), Air Combat Command (ACC), at Lackland Air Force Base (AFB). We support the 57 IS mission for technically documenting the United States and friendly foreign electromagnetic systems parametric data, the weapon system characteristics performance and electronic fit analysis, and the documentation of airborne target signatures.

Past Performance

General Services Administration (GSA)
Region 7 (R7) Assisted Acquisition Services (AAS)

Acquisition Support Services
Prime Contract

As a Prime contractor, Platinum provides GSA Acquisition Management Support Services to a variety of program support functions, including procurement assistance, administration, management, and transportation support to ensure delivery, micro-purchase level order entry, and technical assistance of contracts and task orders of various types and complexity to support the Assisted Acquisition Services (AAS). Our staff exceeds deadlines provided to them for various work projects. We have created numerous efficiencies and streamlined the process and overall support to Region 7's AAS mission. Platinum's Team Leader coordinates the staff well to meet GSA needs promptly.

Past Performance

Air Force Civil Engineer Center (AFCEC)
General Services Administration (GSA)
Region 7 (R7)

Acquisition Management Support Services
Prime Contract

Platinum provides Environmental Engineering support to the Air Force. Our experience includes building and developing environmental compliance SOW's and independent government estimates. The scope of work includes air quality compliance, development and implementation of environmental plans, environmental fence-to-fence projects, and other environmental experiences.

Past Performance

General Services Administration (GSA)
The Office of the Chief Financial Officer (OCFO)
Office of Budget (BB)

Support Services
Prime Contract

Platinum worked closely with GSA OCFO to improve GSA's ability to meet budgetary requirements by supporting budgetary process engineering, budget systems analysis, improvement efforts for Federal budget requirements, and creating budgetary reports for managers and business offices across the agency. Platinum played a crucial role in supporting GSA efforts by assisting with the development of WCF Governance and cost allocations and was instrumental in developing guidance and requirements for the FY 2016 Presidential Budget.

Past Performance

**Department of Transportation (DOT)
Federal Motor Carrier Safety Administration (FMCSA)**

Chief Technology Officer Support Contract (OCTO)
Prime Contract

Platinum is currently supporting the Federal Motor Carrier Safety Administration (FMCSA) in its mission by providing a full and complete range of technical and professional support to FMCSA to assist with all aspects of analyzing, planning, and monitoring the implementation, managing, reporting, and otherwise supporting FMCSA's information technology investments and information management requirements. Platinum analyzes, communicates, implements, and evaluates all Federal and industry IT-related policies, procedures, standards, guidance, and other related policy documents, best practices, or tools.

Past Performance

U.S. Department of Health and Human Services (HHS) Office of the Chief Information Officer (OICO)

SSAE18 Audit of the Enterprise Human Resources Payroll (EHRP) Application
Prime Contract

Platinum examined the operating policies, procedures, and tests for the effectiveness of operation, which included examining and testing appropriate controls of the Office Chief Information Officer (OCIO) of the Office of the Secretary (OS)/Division of Enterprise Application Development (OEAD). Our work supported SSAE 18 routine audits of the NIH CIT data center interface for HHS and NIH information security and privacy program. The Office of Inspector General (OIG), the Government Accountability Office (GAO), and the Department of Health and Human Services utilized our SSAE18 audit.

Past Performance

U.S. Department of Health and Human Services (HHS)
Program Support Center (PSC)
Payment Management Systems (PMS)

Grants Reporting Portal Modernization
Prime Contract

Platinum led the business process re-engineering effort that was the groundwork for HHS Grants Re-imagine and ReInvent. Our work supported the HHS review for the Data Act and USA Spending to support the integration of Federal e-commerce processes for grant awards, payments, and accounting, such as grant financial reporting. We supported the HHS/PSC in achieving this by embracing 21st-century architectures, agile development, and user-centric design approaches.
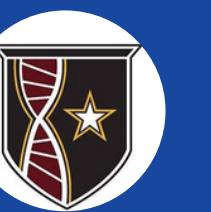
Past Performance

U.S. Department of the Army
U.S. Army Medical Research Institute of Chemical Defense (USAMRICD)

Support Services, Studies & Analysis
Prime Contract

Platinum has supported the U.S. Army Medical Research Institute of Chemical Defense's (USAMRICD) mission to discover and develop medical solutions for chemical, biochemical, and other emerging non-kinetic acute battlefield injuries via medical research, clinical training and education, and consultation. Platinum supports USAMRICD's mission by performing studies and analyses and providing operational, technical, and administrative services for its systems, subsystems, and equipment.
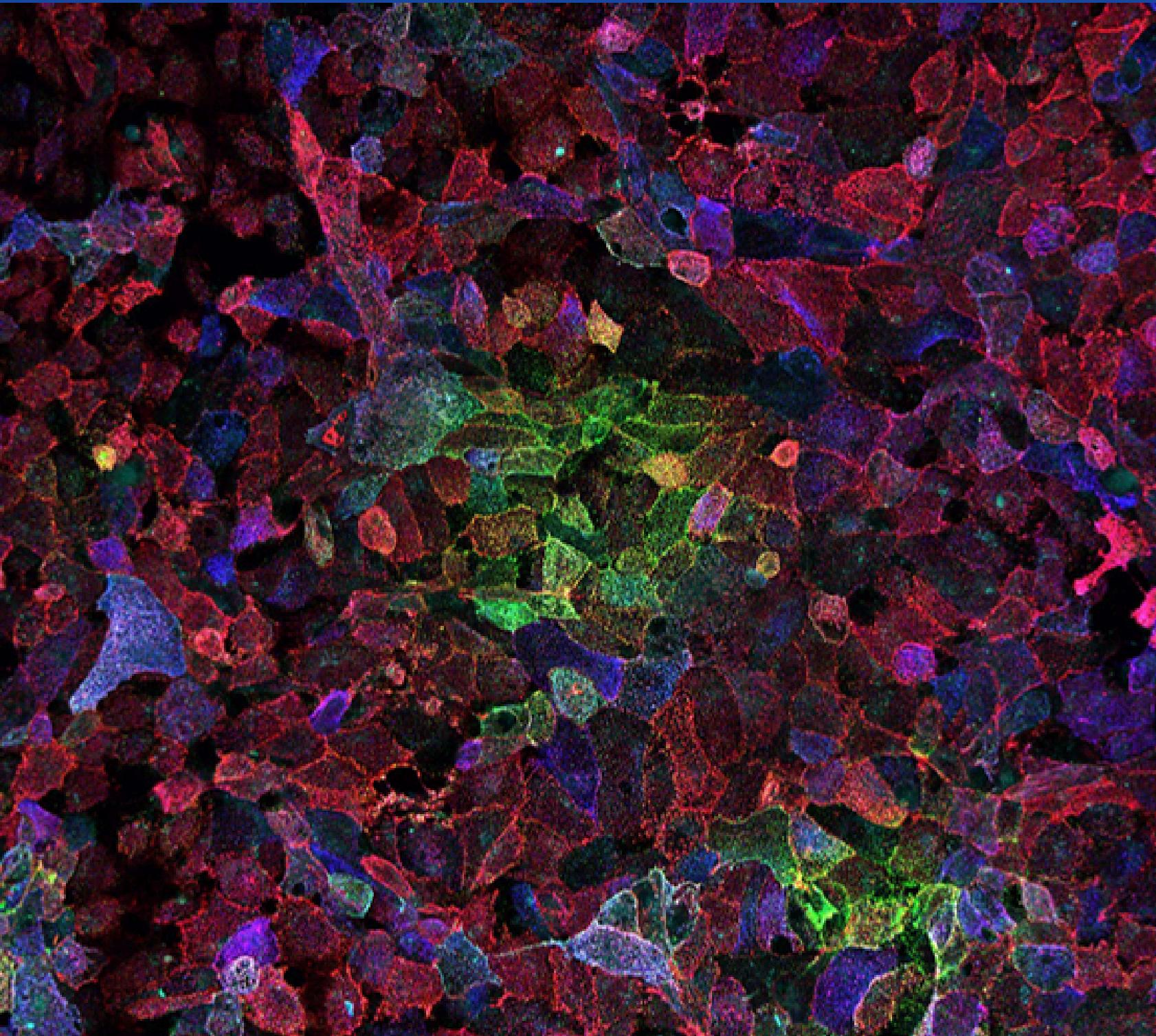
Past Performance

Internal Revenue Services (IRS)

IT User and Network Services (UNS) Office 365 Program Management
Prime Contract

Platinum has supported the IRS with the IT User and Network Services (UNS) Office 365 Program Management Office in migrating core technology components to the cloud while ensuring seamless communication and coordination. Platinum develops UNS-specific program artifacts, evaluates Office 365 migration processes, and provides Independent Validation and Verification (IV&V) with best practices for cloud transitions. The team assesses operational structures, identifies risks, validates migration timelines, and ensures application readiness and deployment plan dependencies. Platinum also reviews stakeholder communication, change management, and governance structures while supporting ACIO/DCIO executive reviews and future program development. Additionally, the company formulates Section 508 compliance standards and testing documentation for Microsoft Teams, ensuring accessibility for individuals with disabilities. They provide executive-level briefings on MS Teams platforms, conduct comprehensive 508 testing, and collaborate with senior managers to enhance security measures and integrate new features.

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Past Performance

National Institutes of Health (NIH)
Fogarty International Center (FIC)

Cybersecurity & Information Assurance
Prime Contract

Platinum was awarded a cyber security/information assurance prime contract to the Fogarty International Center (FIC). FIC is dedicated to advancing the mission of the National Institutes of Health (NIH) by supporting and facilitating global health research conducted by U.S. and international investigators, building partnerships between health research institutions in the U.S. and abroad, and training the next generation of scientists to address global health needs. The FIC has seven (7) systems that need to undergo Security Authorization and Assessment (SA&A) testing procedures by a third party to receive Authorization to Operate (ATO) from NIH.

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Past Performance

Defense Information Systems Agency (DISA)

Agile and Scrum Project Support Services
Subcontract

Platinum was awarded the work to support Agile and Scrum project support best practices derived from multiple Agile methodologies, including Scrum, Kanban, Lean, XP, and a widely acknowledged Scaled Agile Framework (SAFe)® recognized for applying Lean-Agile practice at the enterprise scale. Team Platinum's Agile Framework recognizes that several Agile methods can be used successfully to deliver projects. We integrate the adoption of Scrum and Agile Engineering Practices for Agile Teams. Our Agile project support is an iterative and incremental Agile project management and software development framework for managing product development.

Past Performance

NAVSUP (Naval Supply Systems Command), Naval Postgraduate School (NPS), Naval Research Program (NRP)

Naval Postgraduate School Navy Research Program Support
Prime Contract

Platinum Business Services, LLC was awarded a prime contract with the Navy's Naval Postgraduate School (NPS) to support their Naval Research Program (NRP). This support consists of enterprise-level control, communications, computer, event management, and IT support for the NRP Topic Portal, the NRP annual research event, and the NRP as a whole.

Past Performance

Department of Veterans Affairs (VA)
Office of Small and Disadvantaged Business Utilization
(OSDBU), Direct Access Program (DAP)

DAP Support Services
Prime Contract

Platinum supports the Department of Veterans Affairs (VA), Office of Small and Disadvantaged Business Utilization (OSDBU) in providing numerous services to Service-Disabled Veteran-Owned Small Businesses (SDVOSB) and Veteran-Owned Small Businesses (VOSB) that seek to gain access to economic opportunities by leveraging the Federal procurement system. Platinum also supports the DAP mission by providing project management, consultation, operational event logistics for Business Engagement Center (BEC) events, and administrative and customer relationship management support to the DAP.

Let's Keep In Touch

Our Contact

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Platinum Business Services

Capabilities Briefing

Bringing Business Processes and Technology Solutions Together.

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THANK YOU!

Platinum Business Services LLC is a full-service IT solutions firm providing a full suite of information technology services. Our core IT offerings feature cybersecurity, information assurance, Agile IT services, DevSecOps, cloud services, machine learning, artificial intelligence, emerging & open-source technologies, data analytics, business re-engineering, and enterprise architecture. Additional Platinum core competencies include program management, financial services, grants management, acquisition support services, and business solutions.

Platinum is an acquisition-ready, mature, **SBA-certified** small business, HUBZone, SDB, and SDVOSB. We are **OASIS+**Total Small Business, HUBZone, SDVOSB, and 8(a). We are CMMI DEV/3 CMMI SVC/3 certified, our accounting system meets DCAA compliance standards, and we are certified for ISO/IEC 9001:2015, 27001:2022, & 2000-1:2018. We hold a top-secret facility clearance.

We hold multiple contract schedules, including but not limited to GSA MAS - GS00F344CA, CIO-SP3 Small Business, and Best-in-Class 8(a) STARS III. Our SBA HUBZone Office is located on the University of Maryland Baltimore Campus (UMBC) in Catonsville, Maryland.