

WE ARE PLATINUM

Platinum Business Services, LLC is a full-service consulting firm that provides a full suite of program management and financial and technical services to our clients.

Get started

Let's Go



Table of Contents

Company Philosophy	3	Vehicles	13
About Platinum	4	HUBZone Office	16
Company Overview	5	Meet the Team	17
Core Capabilities	6	Past Performance Library	18
Certifications	8	Contact	43
Customers	11	Thank You	44

[Read More](#)



Company Philosophy

Mission Matters

At Platinum, our mission is about more than just achieving an objective.

Our mission is about making a difference in people's lives by providing innovative technology solutions and professional services.

[Watch More](#)

About Our Company

Platinum Business Services, LLC., is a professional services consulting firm founded in 2008 and headquartered in Maryland, USA.

We hold a top-secret facilities clearance, million dollar SBA line of credit, and DCAA compliant accounting system.





Company Overview

Platinum prides itself on a personal commitment to talent acquisition, support, and retention.

Success Story: we recently staffed 15 technical and cyber security professionals in less than two weeks.



Hiring



Platinum uses various recruiting tools, including ADP, LinkedIn, and ZipRecruiter, to identify personnel.

Through our large resume base, we quickly find the talent required to fill your unique needs.

Retention



People stay with Platinum. Since starting out in 2008, our retention rate has held constant at 94%.

Our voluntary turnover rate is 10%, 9% lower than the 19% industry average.
source: Society for Human Resource Management

HubZone Cage Code: 8UDX5
Headquarters Cage Code: 59N47

HubZone UEI: H53ZD7YV5KV3
Headquarters UEI: PCNMDK3FLJB9

Core Capabilities

Platinum's extensive list of core capabilities includes,

- Cyber Security and Information Assurance
- Cloud Services
- DEVSECOPS –Open Source
- Artificial Intelligence (AI)
- Machine Learning (ML)
- Program Resource Management Support
- Data Analytics
- Agile Development
- Project Management
- Acquisition Support Services
- Information Technology (IT) Services
- Financial Services



IT Services

Platinum's IT support services bring technology and business processes together



Program Management

Platinum has the processes, experts, and resources in place to meet your needs



Project Management

Our business consultants provide first-hand knowledge and experience



Acquisition & Financial

Platinum is built on financial governance principles derived from the GAO

Capabilities Videos

Platinum YouTube Library



Capabilities in Motion

Platinum Business Services, LLC is a full-service consulting firm that provides a full suite of program management and financial and technical services to our clients.

We take a value-added approach to every step of our service delivery to ensure our service levels meet the industry's highest standards and maintain a never-settle philosophy, leading the way in relation to our employees, clients, and the local community.

01

We Are Platinum

Learn how Platinum can help you achieve your mission objectives.

Health Care Data Analytics

Learn how Platinum can help your company with healthcare data analytics.

02

03

Cybersecurity Assets

Learn how Platinum Business Services can help your company with Cybersecurity.

Emerging Technologies

Learn how Platinum uses emerging technologies to help you exceed your goals.

04



SB Certifications

Platinum is a U.S. Small Business Administration HUBZone Certified, 8(a) Certified, SBA Certified, Small Disadvantaged Business (SDB)

Service-Disabled Veteran-Owned Small Business (SDVOSB, VOSB), SBA Certified

*8(a) Graduation Date December 24, 2024 Case # 306460

[Read More](#)



Platinum is a company engaged in innovative technology solutions for you.



Professional Certifications

We take a value-added approach to every step of our service delivery to ensure our service levels meet the industry's highest standards and maintain a never-settle philosophy to lead the way in relation to our employees, clients, and the local community.

Professionally Certified to Meet Your Needs

- Certified Amazon Web Services Professionals (AWS)
- Certified Information Systems Security Professional (CISSP)
- Certified Developers for Agile and SCRUM
- Certified Information Systems Security Manager (CISM)



Project Management Professional (PMP)

- Certified Information Systems Auditor (CISA)
- Certified Governance of Enterprise Information Technology (CGEIT)
- Certified in Risk and Information Systems Control (CRISC)
- Certified Public Accountants (CPAs) & Certified Internal Auditors (CIAs)



Quality & Security

Platinum is committed to customer quality and security management of the highest caliber. We are both ISO 9001:2015 and ISO/IEC 27001:2013 certified.

We guide, develop, deliver and maintain quality products and services. Platinum is appraised at CMMI Level 3 for both services (CMMI SVC/3) and development (CMMI DEV/3).

[Read More](#)



Platinum is a company engaged in innovative technology solutions for you.



Civilian Customers

Platinum's list of Civilian Customers includes,

- HHS, Office of Inspector General, OIG, Information Assurance Division, IAD
- HHS, Office of the Assistant Secretary for Health, OASH
- National Institutes of Health, NIH
- U.S. Department of Transportation, DOT
- General Services Administration, GSA
- United States Patent and Trademark Office, USPTO
- U.S. Department of Veterans Affairs, VA
- Centers for Medicare & Medicaid Services, CMS
- Administration for Children and Families, ACF
- Agency for Healthcare Research and Quality, AHRQ
- U.S. Department of Housing and Urban Development, HUD
- HHS, Program Support Center, PSC



DoD Customers

Platinum's list of Department of Defense Customers includes,

- Defense Logistics Agency, DLA
- National Security Agency, NSA
- Defense Information Systems Agency, DISA
- Naval Facilities Engineering Systems Command, NAVFAC
- U.S. Army Medical Research Institute of Chemical Defense, USAMRICD
- U.S. Department of Defense
- U.S. Department of Air Force
- U.S. Department of the Army
- U.S. Department of the Navy



GSA Contract Vehicles

GSA MAS Schedule (GS00F344CA)

SINs:

T518210C – Cloud and Cloud-Related IT Professional Services

522310 – Financial Advising, Loan Servicing, and Asset Management Services

541211 – Auditing Services

541219 – Budget and Financial Management Services

541511, 54151S – Information Technology Professional Services

54151HEAL – Health IT Services

54151HACS – Highly Adaptive Cyber Security Services

541611 – Management and Financial Consulting, Acquisition and Grants Management Support, and Business Program and Project Management Services

541990RISK – Risk Assessment and Mitigation Services

561450 – Business Information Services (BIS)

611430 – Professional and Management Development Training

611512 – Flight Training Includes aviation and flight training

561920 – Event Coordination



Highly Adaptive Cybersecurity Services (HACS)

Platinum Awarded all five (5) SIN Subgroups for 54151 HACS

- High-Value Asset Assessments
- Risk and Vulnerability Assessment (RVA)
- Cyber Hunt
- Penetration Testing
- Incident Response

For more information, please visit: [Highly Adaptive Cyber Security HACS GSA](#)



GSA

HACS provides agencies quicker access to key support services from technically evaluated vendors that will:

- Expand your agency's capacity to test high-priority IT systems
- Rapidly address potential vulnerabilities
- Stop adversaries before they impact your networks

CIOSP3 Prime Contractor



In the following Task Areas:

- IT Services for Biomedical Research, Health Sciences, and Healthcare
- Chief Information Officer (CIO) Support
- Outsourcing
- Imaging
- IT Operations and Maintenance

- Critical Infrastructure Protection and Information Assurance
- Integration Services
- Software Development
- Digital Government
- Enterprise Resource Planning

Contract Numbers:

- 75N9811950082 8(a) NIH CIOSP3 SB
- 75N98120D00054 Small Business (SB)
- HHSN316201800030W (SDVOSB)

[Read More](#)





HUBZone Office

Located in bwtech at UMBC

Since 1989, bwtech@UMBC Research and Technology Park has been the space where innovation, experience, and research converge to foster the growth of businesses as well as local and state economies.

As a university-affiliated research park featuring Cyber, GovTech, and BioTech Incubators, bwtech@UMBC facilitates the advancement of companies at all stages of development. It's where great ideas and startup companies can find the support they need to actualize their commercial potential.

5523 Research Park Drive, Suite 120, Catonsville, MD. 21228



Platinum is a company engaged in innovative technology solutions for you.

20
21

Our Company

Our Team

Platinum has a professional and trusted team to provide you with superior customer service and innovative technology solutions.

85+

Active Squad

Divided into several professional divisions within the company

FTE's



Imar Nkeba
PMO Director



Jessica Bostwick
Customer Care



John McCarthy
Business Development



Joe Schomer
Program Manager



Table of Contents

HHS, Office of Inspector General, Information Assurance Division Support Services	1
HHS, Office of the Assistant Secretary for Health, Cybersecurity Program Support	2
NIH, Fogarty International Center, GSS Security Authorization and Assessment	3
DLA Energy, Facility Condition Assessment Technical Support Service	4
USPTO, Independent Verification & Validation Data Center Relocation/Modernization	5
DOT, FMCSA, OAM Strategic Planning and Team Building Support Services	6
GSA, FAS, Region 7, Acquisition Management Support Services for AAS	7
Naval Facilities Engineering and Expeditionary Warfare Center, IT Help Desk	8
VA, OSD/BU, Direct Access Program (DAP) Support Services	9
Navy, Office of Naval Research (ONR), Grants Support Processes	10
HHS/CMS, New Medicare Card National Program Support of SSN Removal	11
HHS/CMS, Project Management BPA	12

HHS/ACF, Grants Risk Management BPA, and Task Order and Additional Contract	13
USAF, 57th Intelligence Squadron (57 IS), Air Combat Command (ACC)	14
GSA, Region 7 Acquisition Support	15
Air Force Civil Engineer Center, Acquisition Management Support Services	16
GSA, Office of the Chief Financial Officer (OCFO), Office of the Budget	17
DOT, Chief Technology Office Support Contract (OCTO)	18
HHS, SSAE18 Audit of the Enterprise Human Resources Payroll (EHRP)	19
HHS/PSC, Payment Management Systems Grants Reporting Portal Modernization	20
U.S. Army Medical Research Institute of Chemical Defense (USAMRICD)	21
NIH, Fogarty International Center (FIC), Cyber Security/Information Assurance	22
Defense Information Systems Agency (DISA), Agile and Scrum Project	23
National Security Agency (NSA), JIRA Support	24



Past Performance

**U.S. Department of Health and Human Services (HHS)
Office of Inspector General (OIG)
Information Assurance Division (IAD)**

Support Services
Prime Contract

Platinum works with OIG to optimize program effectiveness and productivity by incorporating industry and government best practices in all IAD cyber mission areas in system authorization, risk management, privacy, policy, cloud security, vulnerability analysis, and intrusion detection. We provide Program Management, Contract Management, Documentation, System Security Officer Support, Security/Risk Assessments & Compliance Support, Secure Configuration Compliance Engineering, and Security Baseline Development & Maintenance.





Past Performance

**U.S. Department of Health and Human Services (HHS)
Office of the Assistant Secretary for Health (OASH)
The Office of the Chief Information Officer (OICO)**

Cybersecurity Program Support
Prime Contract

Platinum provides professional support services to achieve the following programmatic objectives: Cybersecurity Support Program/Project Management, including Resource Management, Quality Management, Quality Assurance, Risk Management, Communication Management, Status Report Submission, and Program Management Office (PMO) Support; Security Architecture and Engineering to establish and ensure security controls for OASH's IT transformational projects to reduce risks before deployment and improve assessment turnarounds; Governance, Risk, and Compliance (GRC), and Information System Security Officer (ISSO).





Past Performance

National Institutes of Health (NIH) Fogarty International Center (FIC) General Support System (GSS)

Security Authorization and Assessment
Prime Contract

Platinum developed and conducted Contingency Plan (CP) and Incident Response Plan (IRP) tests for all systems. Exercised procedures included an element of system recovery from backup media, which required coordination with other NIH enterprise computing entities. Platinum met with the FIC SA&A personnel regularly to discuss and review pending/active/completed assignments, quality-control issues, and delivery schedules as necessary. We provided Independent Verification & Validation (IV&V) Assessments, Security/Risk Analyst Support, Risk Management, Certification Authority (CA), Program Management Support, Software and Hardware, and Incident Response and Management.





Past Performance

Defense Logistics Agency Energy (DLA Energy)

Technical Support Services
Prime Contract

Platinum provides DLA Energy Document and Facility Asset Data Mining, where we use a holistic approach to analytics, incorporating descriptive, predictive, and prescriptive methods. We conduct Virtual Facility Condition Assessments to evaluate and compare deficiencies found in projects and recurring maintenance service orders to determine if inspection deficiencies have been completed, planned, or deferred. We provide FCA Process Mapping and Documentation to align with the FCA needs. We provide Microsoft Power BI Report Development and Dashboard Mapping to develop future standard practices. We provide Program and Contract Management, as well.



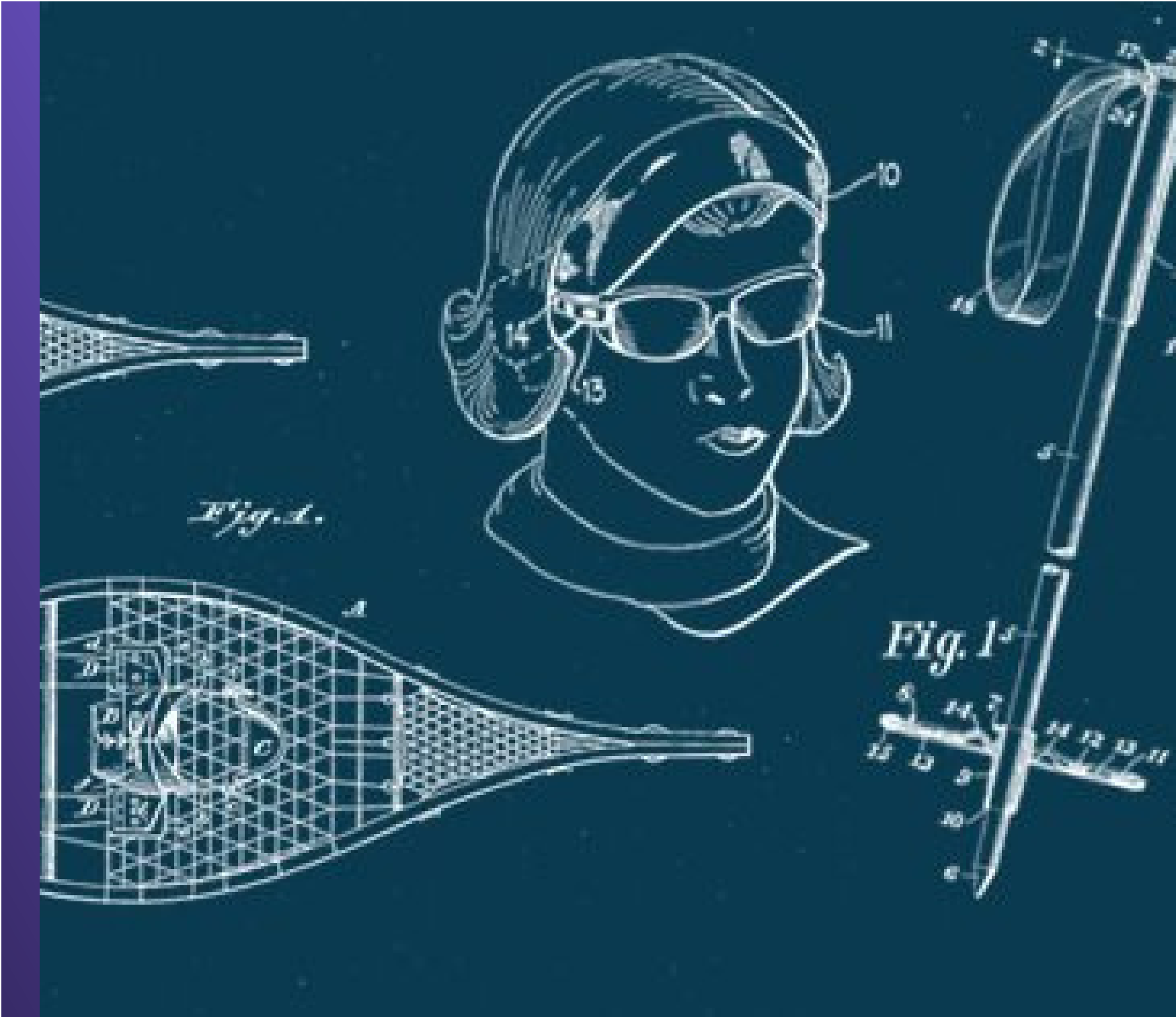


Past Performance

United States Patent and Trademark Office (USPTO)

Independent Verification & Validation (IV&V) Data Center
Relocation/Modernization
Prime Contract

Platinum delivers consistent, cost-effective IV&V solution output that considers security at each phase to verify & validate Data Center Relocation/Colocation Modernization performance outputs for decommissioning old facilities, commissioning new and alternate locations, and continuous operations. Platinum evaluates and analyzes USPTO data center performance activities using existing government requirements, contract performance requirements, specifications and/or constraints, deliverables, and other information-gathering methods. Platinum performs inspections to determine whether the data center achieves its intended purpose, end objectives, and needs of the stakeholder community.





Past Performance

Department of Transportation (DOT) Federal Motor Carrier Safety Administration (FMCSA) Office of Acquisitions Management (OAM)

Strategic Planning and Team Building Support Services
Prime Contract

Platinum assists OAM in acquiring goods and services necessary to carry out the programs which support the FMCSA. To that end, Platinum performs the following duties: Strategic Priorities Development, where we conduct interviews with staff to collect their input, assist with developing mission, vision, and values statements and developing a strategic plan, and document results for use in decision-making and goal/objective setting; Team Building Facilitation, where we conduct behavioral assessments and assists with understanding the behaviors of others to enhance relationships between team members.





Past Performance

General Services Administration (GSA)

Federal Acquisitions Service (FAS)

Region 7 (R7) Assisted Acquisition Services (AAS)

Acquisition Management Support Services

Prime Contract

Platinum provides GSA Acquisition Management Support Services to a variety of program support functions, including procurement assistance, administration, management, and transportation support to ensure delivery, micro-purchase level order entry, and technical assistance of contracts and task orders of various types and complexity to support the Assisted Acquisition Services (AAS). Platinum provides staff employees for this contract. Platinum's Team Leader coordinates the staff well to meet GSA's needs promptly. Our staff consistently exceeded the deadlines provided to them for various work projects.





Past Performance

Naval Facilities Engineering and Expeditionary Warfare Center (NAVFAC)

IT Help Desk
Prime Contract

Platinum provides help desk and quality assurance support to NAVFAC. The purpose is to provide NAVFAC HQ with Information Technology (IT) service desk technical support for IT Director, NAVFAC HQ CIO3. This includes Tier I end-user IT support to NAVFAC HQ personnel for classified and unclassified desktop, laptop, tablets, wireless, and mobile device services. Assistance with issuing\gathering end-user IT hardware for NAVFAC HQ personnel. Management of NAVFAC file shares, security groups, and email distribution lists. VTC setup and troubleshooting connectivity problems.





Past Performance

Department of Veterans Affairs (VA) Office of Small and Disadvantaged Business Utilization (OSDBU), Direct Access Program (DAP)

DAP Support Services Prime Contract

Platinum supports the Department of Veterans Affairs (VA), Office of Small and Disadvantaged Business Utilization (OSDBU) in providing numerous services to Service-Disabled Veteran-Owned Small Businesses (SDVOSB) and Veteran-Owned Small Businesses (VOSB) that seek to gain access to economic opportunities by leveraging the Federal procurement system. Platinum also supports the DAP mission by providing project management, consultation, operational event logistics for Business Engagement Center (BEC) events, and administrative and customer relationship management support to the DAP.





Past Performance

U.S. Department of the Navy

Office of Naval Research (ONR)

Grant Support Processes

Two Prime Contracts, One Extension

Platinum provides the Office of Naval Research Grant post-award administration support with contracts and grants with universities and nonprofit research organizations. Our grant support services include; grant payment administration, closeout, purchasing system reviews and updates, negotiation of indirect cost rate agreements, quality assurance, grant monitoring performance, grant report submission, property administration, electronic invoice processing, and other efforts under awards to those institutions.





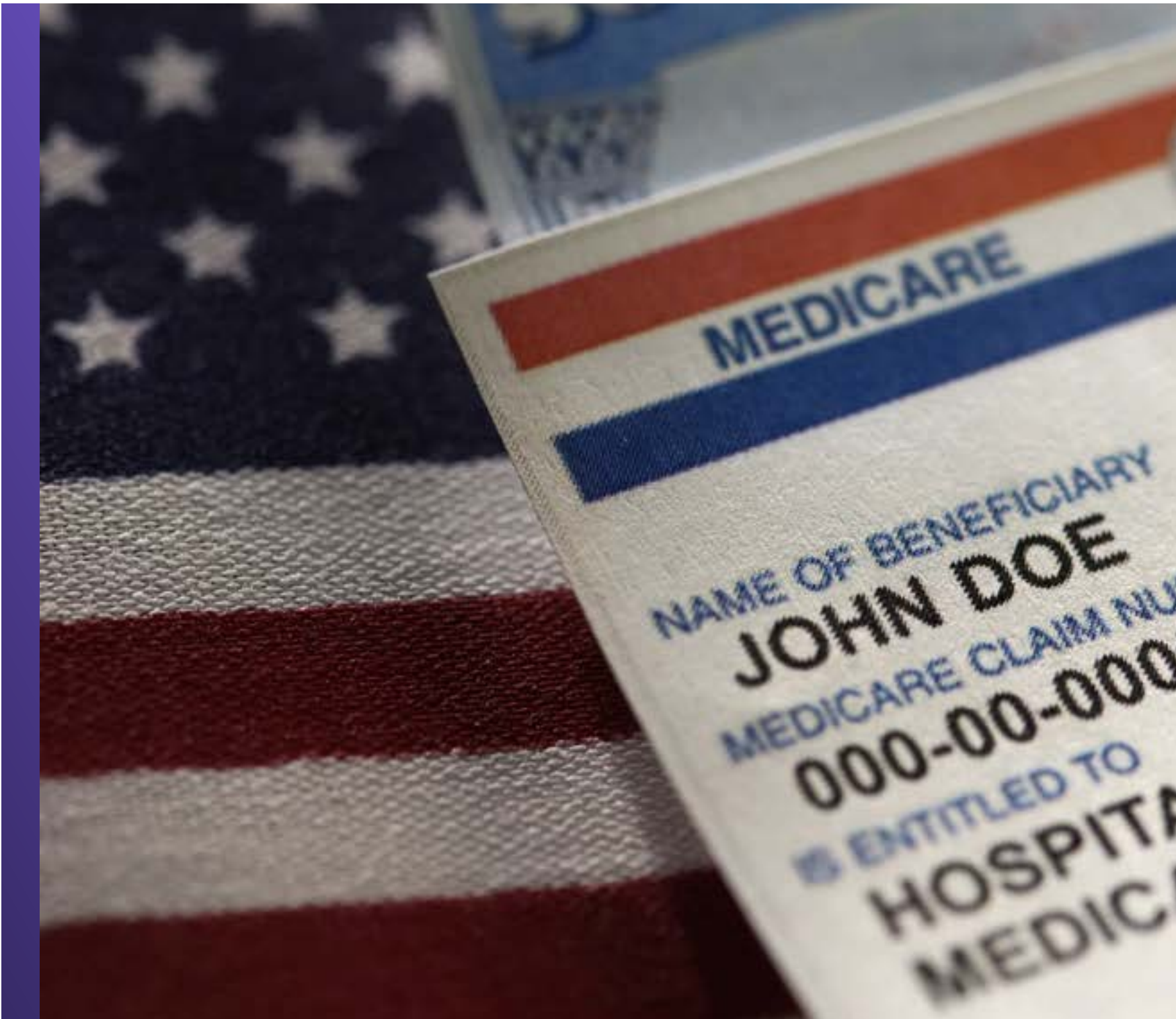
Past Performance

U.S. Department of Health and Human Services (HHS)

Centers for Medicare & Medicaid Services, CMS

Medicare Card National Program Support of SSN Removal
Prime Contract

Platinum was the prime contractor supporting CMS's New Medicare Card policy changes. Using Agile processes, Platinum established a cloud-based Amazon Web Service (AWS) and Atlassian JIRA Confluence service. Our support included implementing changes for the New Medicare Cards. This work benefited 58 million Americans. We provided national advisory support and technical expertise regarding medical, healthcare operations, healthcare data analysis, and national health policy development for CMS, SSA, and OMB.





Past Performance

U.S. Department of Health and Human Services (HHS)

Centers for Medicare & Medicaid Services, CMS

Project Management BPA
Prime Contract

As a prime contractor, Platinum supports the CMS Project Management streamlined processes for P/PM that include, but are not limited to, project management and development of plans, products, and deliverables that impact the Agency's mission-critical activities to identify and mitigate risk to the Agency's programs. These efforts include creating and maintaining integrated project schedules, reports, and templates supporting CMS project-based requirements.





Past Performance

U.S. Department of Health and Human Services (HHS) Administration for Children and Families (ACF)

Grants Risk Management BPA, Task Order & Additional Contract
Prime Contract

Platinum was awarded a prime contract for the Administration for Children and Families (ACF) for Grants Risk Management & Emergency Preparedness Budget Support for \$4.3 million. Platinum supports the ACF Office of Grants Management (OGM) and the Office of Human Services, Emergency Preparedness and Response (OHSEPR) in the administration of risk management expertise to support the Office of Grants Management in assessing and improving its internal control environment and business processes to promote the efficiency and effectiveness of grants management operations.





Past Performance

U.S. Department of Air Force (USAF)
57th Intelligence Squadron (57 IS)
Air Combat Command (ACC)
Lackland Air Force Base (AFB)

Mission Support
Prime Contract

Platinum is a prime contractor supporting the USAF's 57th Intelligence Squadron (57 IS), Air Combat Command (ACC), at Lackland Air Force Base (AFB). We support the 57 IS mission for technically documenting the United States and friendly foreign electromagnetic systems parametric data, the weapon system characteristics performance and electronic fit analysis, and the documentation of airborne target signatures.





Past Performance

General Services Administration (GSA) Region 7 (R7) Assisted Acquisition Services (AAS)

Acquisition Support Services Prime Contract

As a Prime contractor, Platinum provides GSA Acquisition Management Support Services to a variety of program support functions, including procurement assistance, administration, management, and transportation support to ensure delivery, micro-purchase level order entry, and technical assistance of contracts and task orders of various types and complexity to support the Assisted Acquisition Services (AAS). Our staff exceeds deadlines provided to them for various work projects. We have created numerous efficiencies and streamlined the process and overall support to Region 7's AAS mission. Platinum's Team Leader coordinates the staff well to meet GSA needs in a timely manner.





Past Performance

Air Force Civil Engineer Center (AFCEC)
General Services Administration (GSA)
Region 7 (R7)

Acquisition Management Support Services
Prime Contract

Platinum provides Environmental Engineering support to the Air Force. Our experience includes building and developing environmental compliance SOW's and independent government estimates. The scope of work includes air quality compliance, development and implementation of environmental plans, environmental fence-to-fence projects, and other environmental experiences.





Past Performance

General Services Administration (GSA) The Office of the Chief Financial Officer (OCFO) Office of Budget (BB)

Support Services
Prime Contract

Platinum worked closely with GSA OCFO to improve GSA's ability to meet budgetary requirements by supporting budgetary process engineering, budget systems analysis, improvement efforts for Federal budget requirements, and creating budgetary reports for managers and business offices across the agency. Platinum played a crucial role in supporting GSA efforts by assisting with the development of WCF Governance and cost allocations and was instrumental in developing guidance and requirements for the FY 2016 Presidential Budget.





Past Performance

Department of Transportation (DOT) Federal Motor Carrier Safety Administration (FMCSA)

Chief Technology Officer Support Contract (OCTO) Prime Contract

Platinum is currently supporting the Federal Motor Carrier Safety Administration (FMCSA) in its mission by providing a full and complete range of technical and professional support to FMCSA to assist with all aspects of analyzing, planning, and monitoring the implementation, managing, reporting, and otherwise supporting FMCSA's information technology investments and information management requirements. Platinum analyzes, communicates, implements, and evaluates all Federal and industry IT-related policies, procedures, standards, guidance, and other related policy documents, best practices, or tools.





Past Performance

U.S. Department of Health and Human Services (HHS) Office of the Chief Information Officer (OICO)

SSAE18 Audit of the Enterprise Human Resources Payroll (EHRP)
Application
Prime Contract

Platinum examined the operating policies, procedures, and tests for the effectiveness of operation, which included examining and testing appropriate controls of the Office Chief Information Officer (OCIO) of the Office of the Secretary (OS)/Division of Enterprise Application Development (OEAD). Our work supported SSAE 18 routine audits of the NIH CIT data center interface for HHS and NIH information security and privacy program. The Office of Inspector General (OIG), the Government Accountability Office (GAO), and the Department of Health and Human Services utilized our SSAE18 audit.





Past Performance

U.S. Department of Health and Human Services (HHS) Program Support Center (PSC) Payment Management Systems (PMS)

Grants Reporting Portal Modernization Prime Contract

Platinum led the business process re-engineering effort that was the groundwork for HHS Grants Re-imagine and ReInvent. Our work supported the HHS review for the Data Act and USA Spending to support the integration of Federal e-commerce processes for grant awards, payments, and accounting, such as grant financial reporting. We supported the HHS/PSC in achieving this by embracing 21st-century architectures, agile development, and user-centric design approaches.



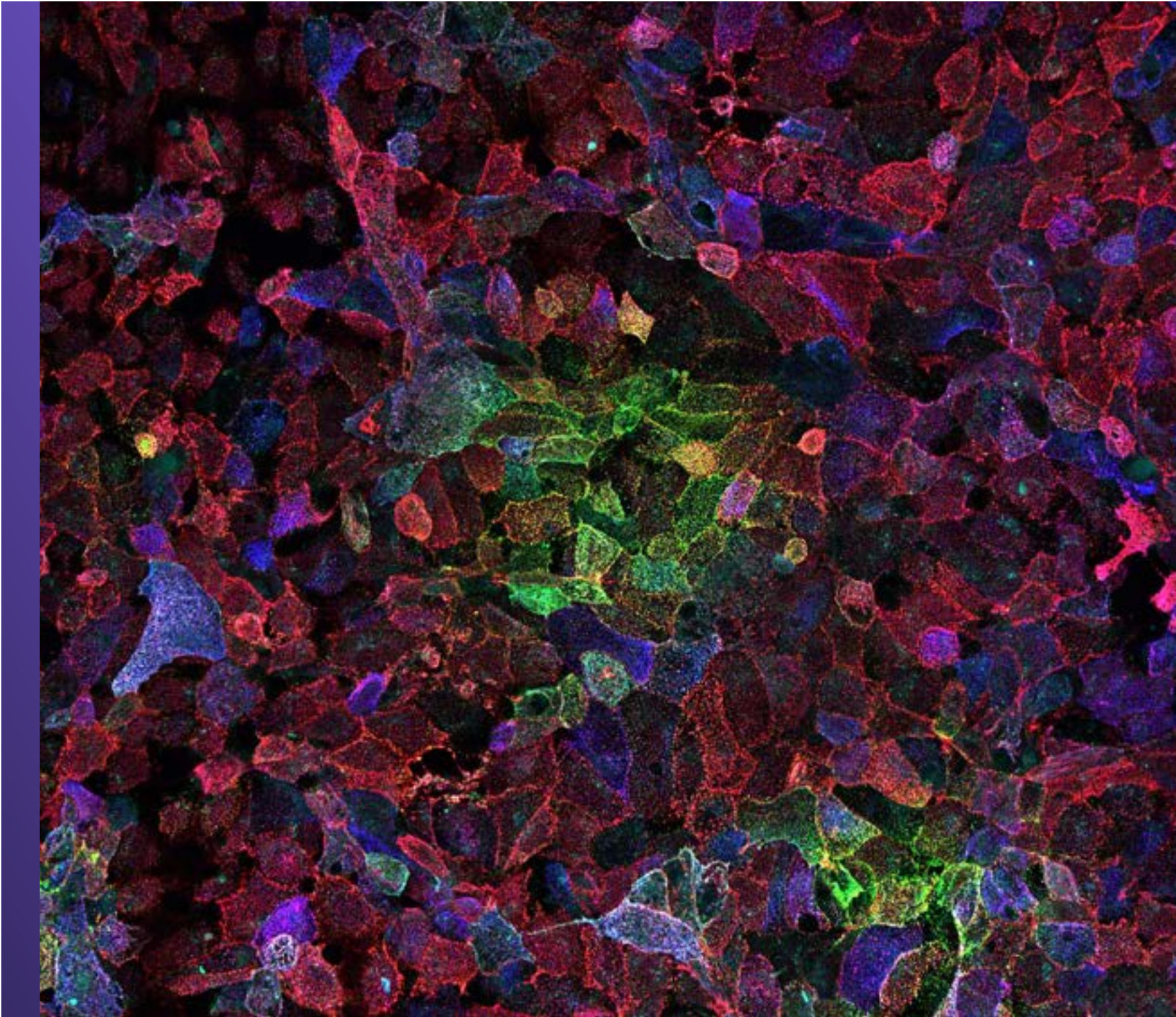


Past Performance

U.S. Department of the Army
U.S. Army Medical Research Institute of Chemical
Defense (USAMRICD)

Support Services
Prime Contract

Platinum has supported the U.S. Army Medical Research Institute of Chemical Defense's (USAMRICD) mission to discover and develop medical solutions for chemical, biochemical, and other emerging non-kinetic acute battlefield injuries via medical research, clinical training and education, and consultation. Platinum supports USAMRICD's mission by performing studies and analyses and providing operational, technical, and administrative services for its systems, subsystems, and equipment.





Past Performance

National Institutes of Health (NIH) Fogarty International Center (FIG)

Cyber Security/Information Assurance Prime Contract

Platinum was awarded a cyber security/information assurance prime contract to the Fogarty International Center (FIC). FIC is dedicated to advancing the mission of the National Institutes of Health (NIH) by supporting and facilitating global health research conducted by U.S. and international investigators, building partnerships between health research institutions in the U.S. and abroad, and training the next generation of scientists to address global health needs. The FIC has seven (7) systems that need to undergo Security Authorization and Assessment (SA&A) testing procedures by a third party to receive Authorization to Operate (ATO) from NIH.





Past Performance

Defense Information Systems Agency (DISA)

Agile and Scrum Project Support Services
Subcontract

Platinum was awarded the work to support Agile and Scrum project support best practices derived from multiple Agile methodologies, including Scrum, Kanban, Lean, XP, and a widely acknowledged Scaled Agile Framework (SAFe)® recognized for applying Lean-Agile practice at the enterprise scale. Team Platinum's Agile Framework recognizes that several Agile methods can be used successfully to deliver projects. We integrate the adoption of Scrum and Agile Engineering Practices for Agile Teams. Our Agile project support is an iterative and incremental Agile project management and software development framework for managing product development.





Past Performance

National Security Agency (NSA)

JIRA Support Support Services
Subcontract

Platinum was awarded a contract to support JIRA support. Platinum configures and develops a workflow to track and manage development, implementation, and updates. We also implement JIRA and Confluence to track organizations' input processing and reporting of data submitted. JIRA and Confluence create traceability between project documentation, artifacts, and the underlying project tasks. Platinum provides complete access to stakeholders to view project tasks, documentation, and data analytics/project reports.



Let us Keep in touch

Our Contact

Platinum Business Services, LLC is a full-service consulting firm providing a full suite of program management, and financial and technical services to our clients.



Platinum Capabilities Presentation

Learn, Build, Innovate



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Suite 120, Catonsville, MD.
21228

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**Platinum Business
Services, LLC.**

Capabilities Presentation

THANK YOU!

Capabilities Presentation

Platinum Business Services, LLC

Platinum Business Services, LLC is a full-service consulting firm that provides a full suite of program management and financial and technical services to our clients.

